

June 2023



Satisfaction Survey

We are committed to providing excellent care and service. NRC Health, an independent outside resource, has been commissioned to conduct a satisfaction survey of our residents. We are asking for your assistance in completing the short survey, designed to give us feedback on levels of satisfaction with the care and service we provide. Your input will help us in two very important ways. It will help us identify opportunities for improvement, as well as identify areas in which our staff has achieved excellence in the care and service they deliver. It will take only a few minutes of your time to complete the survey. Your responses are confidential. Surveys are processed by NRC Health and a summary report is prepared. This report does not include any information that can be linked to individual responses. There is a form for written comments. If you choose to submit comments, the form will be shared with us. It is not necessary for you to identify yourself on the survey or comment form. We strive for excellence! Your time and participation are greatly appreciated. Your input is needed so we can continue to improve areas that are important to you. Please complete the survey and return it to NRC Health in the postage-paid envelope provided. It is important that you return the survey by the due date.

We appreciate your help! Thank you!

For more information about this survey, go to

www.myinnerview.com/satisfaction

**Please watch
your mail for
this envelope!**



**The envelope
will contain a
survey from
NRC Health.**



Grand Traverse Pavilions 25th Anniversary!

Grand Traverse Medical Care, the founding component and flagship of Grand Traverse Pavilions, has a tradition of excellence that spans more than four decades. Opened in July of 1959, Grand Traverse Medical Care was built as the replacement for the 22 bed Boardman Valley Hospital. In June of 1998 it became the primary component of Grand Traverse Pavilions.

Grand Traverse Pavilions emulates 19th century buildings on-site, intricately balancing state-of-the-art accommodations and modern amenities with ambient, pastoral surroundings.

Among these offerings are overnight respite, assisted living cottages, skilled long-term care, rehabilitation, dementia services, and health and fitness programs. Each is designed to nurture creativity, independence, and understanding among all constituents.



Save The Date



July 6th
Grand Traverse Pipes
and Drums



July 13th
Miriam Pico and
Friends



July 20th
Golden Voices– Frank
Sinatra Tribute



July 27th
The Gordon Lightfoot
Tribute

Support The Powerful Work of
The Foundation:

Freewill donations at the
concerts will go directly to
supporting the Grand Traverse
Pavilions Foundations efforts to
care for the elders in our
community.

***Concessions available for
purchase provided by our
dietary team Forefront.

***Concerts are subject to
change due to inclement
weather.

Face Masks Optional



For three years, the team of caregivers in all departments at the Pavilions have worn masks every day in efforts to help do our part in keeping all of you safe from the Coronavirus (COVID-19) pandemic that arrived in March 2020. The day has come – we received word on May 9th, 2023 from CMS (Centers for Medicare & Medicaid Services) that we, the Pavilions is able to offer optional masking for staff and visitors! What a glorious announcement and we as staff are so happy for all of our residents to be able see our smiling faces once again! But please do not be alarmed if you do see staff and visitors that are continuing to wear masks – this is their choosing and all of us need to be respectful of their decision. Staff will continue to have masks on hand in the event that CMS changes the rules or we are directed to don the masks again due to illness.

Welcome To The Team!

We would like to welcome Sarah Pleva to the social work team! She is very excited to be here and to assist our residents, families and visitors.

Sarah lives in Cedar with her husband, daughter, and dog. She enjoys spending time with her family, going to the beach, reading books, traveling, and playing Euchre. Sarah is the new social worker on the Birch Pavilion. Please feel free to stop on by Monday -Thursday 8am - 4:30pm when she is in the office and say “hi”.



Volunteer

Our Volunteer Program welcomes individuals of all ages and groups of all sizes into the Pavilions, encouraging you to share your passion, interests and skills with our residents.

Volunteer Opportunities:

- Bingo Caller/Assistant: calling BINGO numbers and verifying winners
- Activities: Assisting residents on scheduled outings; facilitate games and light exercise
- Grounds/Gardening: plant and water flowers, pick up sticks, plant and maintain campus beautification initiatives
- On-on-One Companion: Enjoy one-on-one visits with residents. Assist residents with phone calls or writing letters, play board or card games, go for a walk, work on a craft together and much more.
- Outing Escort: Ride along on our Pavilions bus or meet at a store/venue to help residents shop or accompany them on an outing

Contact Clayton Wagatha Community Relations and Volunteer Assistant

(231)932-3019 &
crwagatha@gtpavilions.org

Social Workers

- Birch - Sarah Pleva.....932-3207
- Cherry - Emily Tyrrell.....932-3307
- Dogwood - Cindi Pobuda.....932-3407
- Elm - Holly Kazim.....932-3507
- Rehab - Kim Kucharski932-3727

- Main Building - 1000 Pavilions Circle Traverse City, MI 49684 (231) 932-3000
- Evergreen Cottage - 521 Cottageview Drive (231) 932-3600
- Hawthorn Cottage - 523 Cottage Arbor Lane (231) 932-3620
- Willow Cottage - 525 Cottage Arbor Lane (231) 932-3640
- Grand Traverse Pavilions Foundation Office (231) 932-3018
- Website - www.gtpavilions.org

